

Quality Support Program



Australian Children's
Education & Care
Quality Authority

The NSW Department of Education in partnership with the Australian Children's Education and Care Quality Authority (ACECQA) is offering eligible services in NSW additional support and training through a Quality Support Program.

This Program is only available to a select number of services.

There is no fee to participate, although you will need to meet the cost of making sure people are available to be involved in the Program.

Why should my service participate?

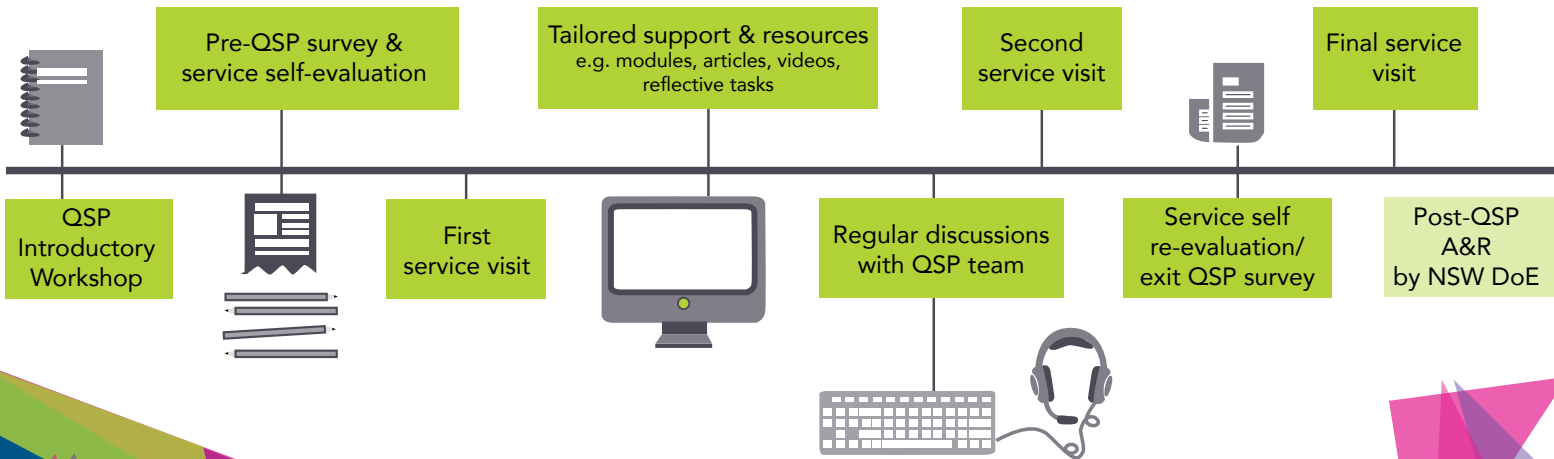
By participating in the Program your service will benefit from advice and support to help improve on practice, prepare for the next assessment and rating visit, and gain a deeper understanding of the National Quality Standard (NQS).

The ACECQA Quality Support Program team will spend the time to understand your goals, what makes your service unique and the areas your team has identified for improvement.

The Program includes face-to-face visits, online training modules, workshops, follow-up online and telephone support and other resources to support quality improvement.

How will this Program be rolled out?

The Program can include the following activities:



Why is this Program being offered to services?

The Program will help services rated Working Towards NQS improve on quality practice.

Our shared goal, over time, is that all services will meet or exceed the NQS as this will lead to improved outcomes for children and their families.

What will my involvement in the Program be?

Participating in this Program is a significant commitment.

There is no fee to participate in the Program but you will need to make arrangements so you and your nominated staff have sufficient time and resources, including travel arrangements, to complete the Program.

We will also ask that you share information about your service with us. For example, the service's Quality Improvement Plan and latest assessment and rating documents.

How do I get involved?

Once invited, service providers will need to express their interest to participate in this Program.

Visit the website www.acecqa.gov.au/quality-support-program for more information and to register your interest in the Program.