

OUR VISION

Children have the best start in life through high quality education and care

OUR VALUES

Commitment

We build and maintain relationships to achieve our vision and purpose

Integrity

We act honestly, take responsibility and lead by example

Collaboration

We work together to achieve better outcomes

Respect

We consider and value the opinions, perceptions and expectations of others

OUR PURPOSE

Working with all stakeholders to achieve the objectives of the National Quality Framework (NQF)

Ensure the safety, health and wellbeing of children attending education and care services

Improve the educational and developmental outcomes for children attending education and care services

Promote continuous improvement in the provision of quality education and care services

Improve public knowledge, and access to information, about the quality of education and care services

Establish a system of national integration and shared responsibility between participating jurisdictions and the Commonwealth in the administration of the national education and care services quality framework

Reduce the regulatory and administrative burden for education and care services by enabling information to be shared between participating jurisdictions and the Commonwealth



OUR STRATEGIES

Enhance the NQF by working with regulatory authorities and governments

Deliver training and develop innovative programs to support our partners

Provide expert advice to governments on the impacts of NQF policy and recommend refinements to the national system

Provide opportunities for regulators to collaborate on problem solving that supports consistent and effective operation of the NQF

Deliver regulatory services for qualification and course assessment, Excellent rating and review of quality ratings

Securely manage and advance data collection to support research and monitoring of NQF outcomes

Continually improve the national IT system to support regulatory reform and meet the evolving needs of all users

Initiate and contribute to analysis and research projects that deliver insight on emerging trends and the performance of the NQF

Contribute to major inquiries and inform policy and public debate in alignment with our functions by drawing on our national perspective

Promote the benefits of high quality, inclusive children's education and care

Collaborate with governments to develop communications to support the sector and inform families and the community about quality and the NQF

Highlight the benefits and ongoing need to provide quality education and care that is inclusive of all children

Promote and advocate the value of the sector and the high standard of children's education and care in Australia

Strengthen the capability of the sector to deliver high quality services

Provide sector resources and professional learning opportunities that promote NQF objectives, including continuous quality improvement and innovation

In line with the National Workforce Strategy, collaborate with stakeholders to enhance the professional status and develop the capability and supply of the children's education and care workforce

Collaborate with peak bodies and other stakeholders to deliver targeted professional learning, information and resources to the sector

Operate as a high performing, effective and efficient organisation

Further develop the capability of our staff to provide our partners and stakeholders with timely, reliable expert advice and services

Provide regular opportunities to share ideas and expertise among staff

Incorporate the voices of diverse communities in our work

Acknowledge our responsibility and commitment to Reconciliation by supporting a culturally responsive workplace

Manage our finances and resources effectively and efficiently and deliver strong return on government investment

OUR SUCCESS INDICATORS

We facilitate connections and relationships across our sector

Governments and regulators seek our programs, services and advice

We identify emerging issues and trends, and facilitate nationally consistent solutions

We engage with and respond to our government partners to meet changing needs

As data custodians, we lead and facilitate improvements in NQF data capture

The NQA ITS is an efficient and effective online business tool

Our collaboration with other data custodians and research organisations brings greater transparency and knowledge about NQF performance

Our policy development, resources and advice are evidence based and timely

Families and the community increasingly know about the NQF and the importance of quality children's education and care

We are a reliable source of quality information, and teachers, educators, service leaders and providers, and families know about and access the information/resources we provide to our sector

Our knowledge of the sector and the NQF positions us to identify and target support and guidance

Our expert advice influences the quality of qualifications and training packages

We deliver a range of professional learning and resources for regulators and stakeholders

Our work with higher education institutes, course providers and teacher regulatory authorities improves the standards in our sector

We have an engaged and high performing workforce at ACECQA that delivers services in an effective, responsive and efficient way

Our expertise, knowledge and national perspective are recognised and sought after

We deliver our functions in line with statutory requirements, high customer service standards and on budget