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## True or False?

Only qualifications on ACECQA's list of approved educator qualifications are recognised in Australia.

**False.** If you do not hold a qualification on ACECQA's list of approved educator qualifications and you were not recognised as a qualified educator under a former education and care services law, you can apply to ACECQA to have your qualification(s) assessed for equivalence.



## True or False?

Upon request, ACECQA presents at education and care events and conferences.

**True.** ACECQA regularly presents at different children's education and care events and conferences. If you have an upcoming event which you would like someone from ACECQA to be a part of, you can submit a request form online. Generally at least two months' notice is required, though late requests will be considered.



## Multiple Choice

What does ACECQA stand for?

- a) Australian Child's Excellent Childcare Quality Authority
- b) Aussie Children's Excellent Care Quality Authority
- c) **Australian Children's Education and Care Quality Authority**
- d) Australian Children's Education and Care Qualifications Assessment



## Multiple Choice

What does the National Quality Framework (NQF) include?

- a) National Law and Regulations and National Quality Standard
- b) National Law and Regulations, National Quality Standard and National Learning Frameworks
- c) **National Law and Regulations, National Quality Standard, assessment and quality rating process, and nationally approved learning frameworks**
- d) National Quality Standard and National Learning Frameworks



## Multiple Choice

What is the age range covered under the NQF?

- a) Birth to 5 years of age
- b) Birth to 6 years of age
- c) **Birth to 13 years of age**
- d) Birth to 16 years of age

(Section 5 of the National Law)



## True or False?

The ACECQA website allows you to look up the quality rating of other services.

**True.** The national registers contain information about approved education and care services and providers. These registers are updated weekly from data held in the National Quality Agenda IT System (NQA ITS).



## Trivia Question

**Question:** When was the National Quality Framework introduced in Australia?

**Answer:** 1st January 2012 for all states and territories except Western Australia. In Western Australia, the NQF commenced on 1<sup>st</sup> August 2012.



## Multiple Choice

What does Q.I.P stand for?

- a) Quick Input Plan
- b) Quality Input Portal
- c) **Quality Improvement Plan**
- d) Quality Improvement Portal

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## True or False?

The ACECQA online qualifications list contains information regarding approved first aid, emergency asthma and anaphylaxis qualifications.

**True.**



## True or False?

Authorised officers will look at every piece of documentation during an assessment and rating visit.

**False.** Generally, authorised officers will want to see that the relevant policies and procedures are in place and that program documentation standards are met. Authorised officers may randomly check documentation, but may ask to see specific documentation in the process of determining the extent to which the quality standards and regulatory requirements are met. As part of everyday practice, the required documentation should be up-to-date and available to be viewed. The authorised officer will also discuss how policies are put into practice at the service and, importantly, how outcomes are improved for children and families.



## Multiple Choice

What is ACECQA's vision?

- a) Giving children the best possible start
- b) **Children in Australia have the best start in life**
- c) The best possible start for children
- d) ACECQA rules!



## Trivia Question

**Question:** What is ACECQA's role in Australia's education and care sector?

**Answer:** ACECQA oversees and supports the consistent implementation of the NQF nationally, including:

- Promoting continuous quality improvement and the value of quality education and care
- Approving qualifications
- Delivering the National Quality Agenda IT System (NQA ITS)
- Training authorised officers
- Administering second tier reviews
- Publishing quarterly NQF Snapshots
- Maintaining national registers
- Engaging families via Starting Blocks
- Awarding the Excellent rating



## True or False?

When applying for the Excellent rating, all you need to do is submit an application form.

**False.** As well as an application form, in writing, you need to explain how you meet the Excellent rating criteria. A fee will also need to be paid before your application can be assessed. As of 1st February 2018, there will be no fee for Excellent rating applications.



## Who am I?

I am employed by your local regulatory authority. My role is to monitor education and care services and enforce compliance. I conduct assessment and rating visits, investigate incidents and complaints, and am available to provide advice and guidance.

**Answer:** I am an authorised officer.



## Who am I?

I oversee the implementation of the National Quality Framework, and collaborate with state and territory regulatory authorities in order to monitor and promote the consistent application of the NQF in education and care services across all states and territories.

**Answer:** I am ACECQA.



## Who am I?

I aim to inspire, affirm and extend the practice and pedagogy of the educators within an education and care service. My role is to motivate other educators to achieve the very best learning outcomes for the children within our services' education and care.

**Answer:** I am an educational leader.

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## Who am I?

Without me, you cannot legally operate an approved education and care service. I may be an individual or an entity, such as a company, an association or a partnership.

**Answer:** I am an approved provider.



## Discussion Point

Do you consider the current National Quality Framework (NQF) to be effective in promoting quality in education and care services across Australia?

Discuss your thoughts with the group.



## True or False?

One of ACECQA's main roles and responsibilities is conducting assessment and ratings of education and care services.

**False.** Each state and territory regulatory authority is responsible for employing authorised officers to conduct assessment and ratings visits, not ACECQA.



## True or False?

One of ACECQA's main roles and responsibilities is to assess and determine applications for the Excellent rating.

**True.**



## Multiple Choice

If you wish to have your service's ratings reviewed, who would your service's approved provider apply to in the first instance?

- a) ACECQA
- b) An independent panel of approved providers
- c) **The regulatory authority in your local jurisdiction**
- d) The education minister



## Multiple Choice

If you have applied to your regulatory authority for your ratings to be reviewed, and are dissatisfied with their decision, who can you apply to for a second tier review?

- a) **ACECQA**
- b) An independent panel of approved providers
- c) The regulatory authority from your local jurisdiction
- d) The education minister



## True or False?

ACECQA is responsible for notifying services of an assessment and rating visit.

**False.** ACECQA is not responsible for notifying services of an assessment and rating visit. Among other functions, the regulatory authority conducts the assessment and ratings of services, and notifies services of an upcoming assessment and rating visit.



## True or False?

Regulatory authorities are responsible for awarding the Excellent rating.

**False.** ACECQA is responsible for awarding the Excellent rating.

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## Multiple Choice

Who trains authorised officers?

- a) Lead assessors
- b) Regulatory authorities
- c) ACECQA
- d) **All of the above**



## True or False?

**An approved provider can request a review of their service's rating at any time.**

**False.** An approved provider can request a review of the rating determined for their service, also known as a first tier review. The request must be made in writing to the regulatory authority within 14 days after the approved provider receives the rating notice. A request may only be made once in every two year period (Section 139 & 141 of the National Law).



## True or False?

Regulatory authorities are responsible for monitoring and enforcing compliance with the National Law and National Regulations.

**True.**



## True or False?

ACECQA receives and investigates complaints regarding education and care services.

**False.** Complaints regarding education and care services should be directed to the regulatory authority in the service's jurisdiction.



## Multiple Choice

In the National Law and National Regulations, what does a 'centre-based' service refer to?

- a) Long day care services and preschools only
- b) An education and care setting other than an OSHC service
- c) **An education and care setting other than a family day care service**
- d) OSHC services only



## True or False?

Once a service has been rated Excellent by ACECQA, they have reached the ultimate quality level, and are no longer subject to assessment and ratings visits by their local regulatory authority.

**False.** All services need to strive for continuous improvement, regardless of their rating. The Excellent rating is valid for three years. If your service holds a current Excellent rating, you may re-apply 90 days before it is due to expire.



## True or False?

A first tier review of a services' rating will be conducted by the same authorised officer who completed the initial assessment and rating of the service?

**False.** The persons conducting the review must not have been involved in the assessment or rating of the service that is being reviewed.



## Who am I?

I am the service to contact if you feel you have been treated unfairly by ACECQA, its officers, staff or contractors. I attempt to resolve such disputes through consultation and negotiation between both parties.

**Answer:** I am the Education and Care Services Ombudsman.